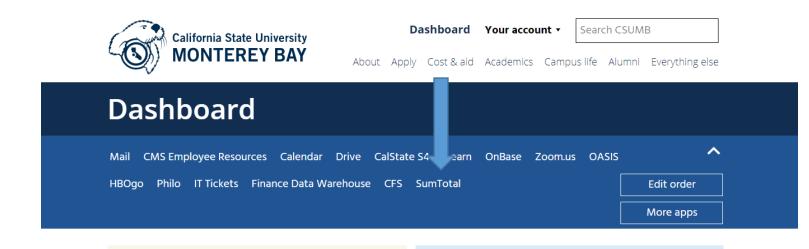
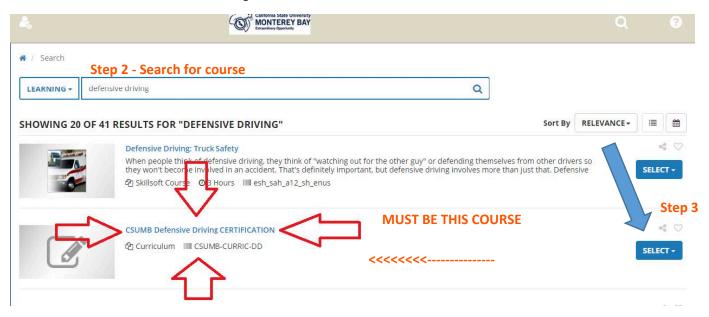
1. Access SumTotal via this Link SumTotal or through your CSUMB Dashboard--

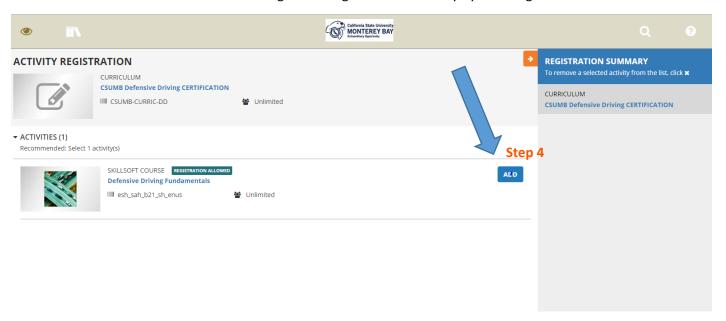


2. You can look up Defensive Driving (and 100s of other trainings) either in the Library Books icon, or under the Magnifying Glass icon. Step 1 Step 1 California State University
MONTEREY BAY Click here to Vatch later watch the tutorial Training Schedule **Training** Assigned Recently Viewed **Transcript** Schedule Learning Content assigned based on your role. Access your training records. View upcoming training on Access recently viewed content. campus.

3. Make sure to select the correct training. Taking the Defensive Driving Truck Safety Course is not the same course as the CSUMB Defensive Driving CERTIFICATION course.

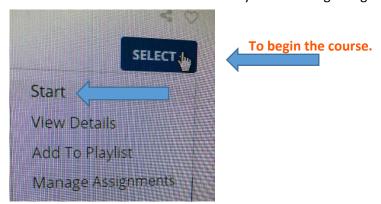


4. You will then need to add the training to the Registration Summary by selecting ADD.



5. Once you are ready to begin, press the SELECT Button and then click on **Start** to take you to the beginning of the





ONCE YOU COMPLETE THE COURSE, SAVE THE CERTIFICATE OF COMPLETION AND SUBMIT TO THE CORPORATION DEFENSIVE DRIVING PROGRAM.



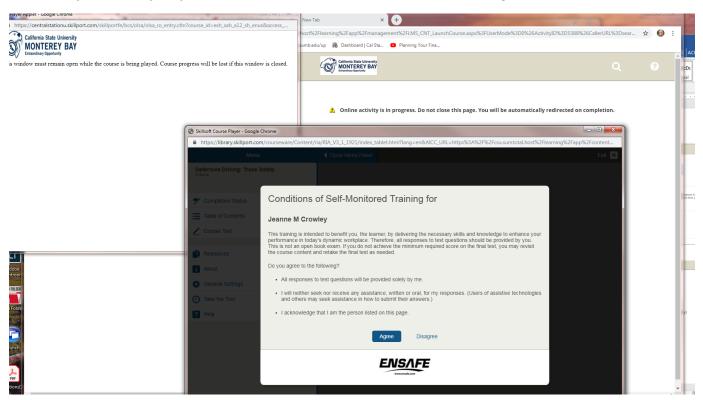
## **ENABLE WEB ACCESSIBILITY**

■ Enable Web Accessibility for this activity (Internet Explorer browsers only) Your choice will persist for the remainder of this session.

What is Web Accessibilty?



6. You will notice that several windows open. It is **important to keep them all open to ensure that your training** stays linked to your profile in SumTotal in order to obtain credit for taking the course.

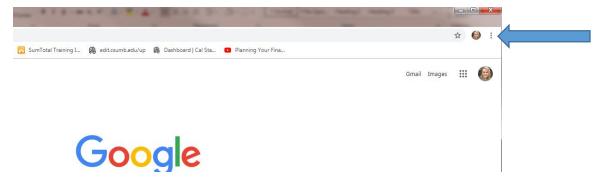


We also recommend saving a copy of your certification at the end just in case you have an issue with your training linking back to SumTotal

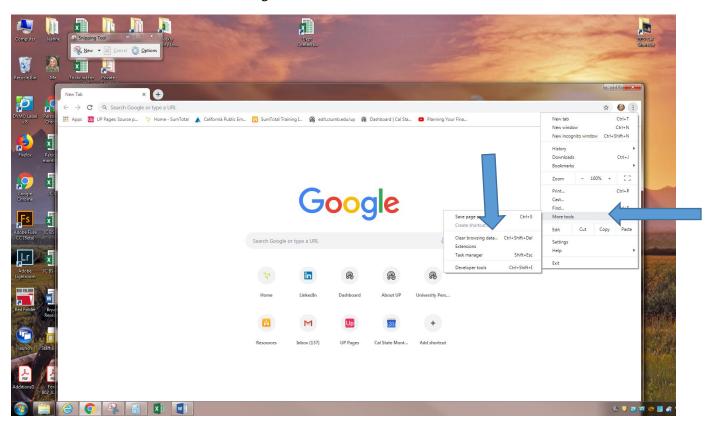
If you experience any issues with accessing your course please try the following immediate remedies—

- 1. Restart your computer and go back to step 1
- 2. Sometimes it is necessary to clean out your Cache and Cookies \*\* (see below). Once you have done this, go back to step 1 and begin the process again.
- If you continue to have issues accessing this course, please try to send a screen shot to <u>sumtotal@csumb.edu</u> or open a <u>SumTotal IT Ticket</u>. (https://csumb.teamdynamix.com/TDClient/Requests/ServiceDet?ID=24399)

\*\* To clean out your Cache and Cookies, in Chrome, go to your 3 Vertical Dots (Customize and control Google Chrome list) and then select More Tools and Clear Browsing Data.



Then select More Tools and Clear Browsing Data



Select Clear Data—you can exit out of settings and then go back to Step 1.

