

# **Community Advisor (CA)**

Hiring Unit: Student Housing and Residential Life	Supervisor: Residential Life Coordinator
Compensation:  - Based on eligibility, either a Single Room OR Family Unit  - Single license CAs will have a suitemate  - Family license CAs will have a fee required for second bedroom based on the yearly rate  - Utilities included (water, gas, electricity, trash, laundry, internet, and HBO)	Job Location: East Campus (EC)
Length and Terms of Appointment: Beginning of August through maximum 4 days after Commencement. Terms and Conditions with specific dates are provided with the job offer.	Contact: RA/CA Selection raselection@csumb.edu

#### **Position Overview:**

Community Advisor (CAs) are role models who work with East Campus residents to encourage involvement in campus life, serve as a referral to campus resources, and assist in emergencies. The Community Advisor position is a nationally recognized leadership role that creates a positive residential experience and is a great addition to any resume.

#### **Requirements:**

- Full-time student with a minimum 2.5 semester and cumulative GPA
- Must be in good conduct standing with the campus and Student Housing
- Must successfully pass a background check
- 2nd year or above standing by the start of appointment. Transfer & Graduate students eligible to apply!
- Must be available to attend August and January training sessions prior to move in days (minimal exemptions granted)
- Must be available for team meetings Mondays 12:00-2:00 pm (no exemptions granted)
- Must be available during occasional evening and weekend events/duty responsibilities

### **Core Competencies:**

The following competencies are based on the <u>National Association of Colleges and Employers Career</u> <u>Readiness</u> to help you take your experience to your next employment opportunities!

- **Career & Self Development:** CAs will develop themselves professionally through participation in training, 1:1 meetings with supervisors, evaluations, and reflections on their performance.
- **Communication:** CAs will develop communication skills such as active listening, mediation, facilitation, and strong written communication skills.
- **Critical Thinking:** CAs will participate in a duty rotation allowing them to develop critical thinking and crisis management skills that help support a safe community for residents.
- **Equity & Inclusion:** CAs will promote inclusion by encouraging that residents share their life experiences while challenging and empathizing with others in and out of their residential community.

- **Leadership:** CAs will positively impact their residents by connecting them to the larger campus community and resources.
- **Professionalism:** CAs will serve as a role model upholding and following the Community Standards and will serve as a resource for residents to get connected with campus services.
- **Teamwork:** CAs will work closely with their area's team of CAs to support each other in serving their collective community through programming, duty rounds, and other group activities.
- **Technology:** CAs will utilize various housing and case management software platforms to support safe and inclusive communities.

#### **Job Responsibilities:**

- Actively promote the concept of community in their residential area through implementation of the SHRL programming and engagement plan.
- Support roommate and neighbor mediations to help residents succeed in communal living.
- Serve on an after hours duty rotation supporting their community's safety and security from 5:30pm to 8:00am Sunday-Thursday and 5:30pm 5:30pm Friday & Saturday. Occasional duty service on holidays will be required.
- Attend weekly team meetings and inservice trainings Mondays 12:00-2:00pm.
- Attend August and January training sessions prior to move in days.
- CAs will be required to hold 2 weekly office hours in the Saratoga Community Center.
- This position must uphold confidentiality requirements from the Department of Education's Family Educational Rights and Privacy Act (FERPA) and California's Educational Code Chapter 13 regarding sensitive student issues.
- All employees of SHRL are mandated reporters and Campus Security Authorities (CSAs) as well as responsible employees and are required to report any violation of Clery, Title IX, or FERPA.

## **Knowledge of:**

- General knowledge of campus resources regarding areas of personal and academic support.
- Student Housing and Residential Life policies.
- Familiarity with Google Suite computer software programs.