

CSUMB Mobility Access Guide – rev. 4/2016

If you do not have Microsoft Word installed on your computer, you may download the [Word Viewer link available here.](#)

This guide is also at the Student Disability Resources website <https://csumb.edu/sdr> on the [Forms and Publications](#) page and the [Parking and Transportation](#) page.

To request this guide in alternate formats contact:

STUDENT DISABILITY RESOURCES (SDR)

California State University Monterey Bay (CSUMB)

Health and Wellness Services (Bldg. 80)

6012 General Jim Moore Blvd. @ Inter-Garrison Rd.

Mail: 100 Campus Center, Seaside, California 93955-8001

831.582.3672 phone, 831.582.5307 TTY

831.582.4024 fax

Email: student_disability_resources@csumb.edu

This Mobility Access Guide is an introduction to access at CSUMB for people who use wheelchairs and/or have other mobility limitations. This guide provides tips and contact information for: parking, transportation, building access, emergency planning, course accessibility, assistive technology, health and attendant care, housing, recreation and more.

CSUMB is committed to making official CSUMB programs accessible and usable.

CSUMB implemented universal design at new and recently remodeled buildings.

However, CSUMB is rural and a former military base with hills and ongoing construction. Academic and residential buildings spread across six blocks, and East Campus housing is three miles away.

Students and visitors with disabilities are encouraged to **plan ahead** for participation in any official CSUMB program or activity. For example, ask for the accessible path of travel from the bus stop and/or alternate disabled parking, in case the close-in parking is full. Contact the event or activity organizers with your questions. Plan ahead: Access to housing, some courses and outdoor activities may take three to six months to arrange.

Students

Students need to work closely with CSUMB's office for Student Disability Resources (SDR), <https://csumb.edu/sdr>, to ensure equal access and user-friendly solutions.

Plan ahead when you want to:

- ✓ Schedule a campus tour through Admissions <https://csumb.edu/admissions/visit>
- ✓ Participate in a group walking tour and need accommodations for mobility limitations or other needs.
- ✓ Schedule an appointment with [SDR](#) for the same day as your tour.
- ✓ Live on campus, after Admission. Apply immediately and indicate any access needs. Contact Housing: <https://csumb.edu/housing>
- ✓ Make an appointment with SDR about Priority Registration for courses, accessible transportation options and other preliminary access needs.
- ✓ Use Priority Registration (contact SDR) – consult the [Registration Dates](#) calendar
- ✓ Meet by appointment with SDR *before* each semester promptly after course registration.

Parking <https://csumb.edu/parking>

Effective July 2013, vehicles parked in the blue disabled/handicapped parking spaces on campus must display both a valid CSUMB parking permit and a valid DMV-issued [Disabled Person Parking Placard](#) or plates. When parking in a designated disabled parking blue space, please **do not park on the white diagonal lines**. For permit options, consult the [Campus Service Center](#) website at <http://onestop.csumb.edu/parking>

Read carefully about [Parking Services](#) and the [University Parking Policy](#).

If you have difficulties finding an available blue zone on campus, contact [SDR](#) or:

Parking Services at University Police, Valley Hall 82E <https://csumb.edu/police>

Email: Parking@csumb.edu

Phone: 831.582.3573

Paths of Travel

Visitors and students may need to ask SDR and/or event hosts about specific routes for wheelchair accessible sidewalks and pathways. CSUMB is implementing a multi-year Americans with Disabilities Act (ADA) Transition Plan to make this former military base more accessible. CSUMB is developing access maps and a plan to install signage indicating accessible routes. Consult Student Disability Resources for accessible pathways.

Transportation (<https://csumb.edu/transportation/accessibility>)



[Admissions](#) will modify walking tours of campus and/or provide a Wheelchair accessible cart (weather permitting) for tours or campus-wide Orientations. Please call 582.3807 at least one week in advance for full consideration of your needs.

CSUMB's wheelchair accessible cart is only for tours and events such as Commencement. CSUMB does not have a cart service for travel between buildings. **PLAN AHEAD!** CSUMB classrooms are spread out across several blocks and a large hill.

For current campus transportation options study <https://csumb.edu/transportation> and read below. Paratransportation is available for passengers who cannot use fixed-route transit due to disability limitations. Students and visitors may need this to travel from one campus building to another. First year and upper division students may need to rely on the local bus and/or paratransportation to and from service learning sites and other activities off campus. Even if you have a car, plan for when it needs service. You may need public transportation.

Paratransit (MST RIDES) eligibility determination and service on or off campus is handled by [Monterey Salinas Transit - Mobility services](#). Consult MST to request an application for paratransportation, travel training, vouchers for taxi fare, special medical trips, and more. <http://www.mstmobility.org/taxi-vouchers.htm>

Visitors to Monterey County need to contact Monterey-Salinas Transit to sign up for temporary paratransit eligibility. Eligibility for public paratransportation in your home community expedites the eligibility process with Monterey Salinas Transit. If you are eligible for paratransit in the city you live in, you can get a temporary visitor card from MST. You will need to get a copy of your paratransit documentation and fax it to MST at **831.641.0907**. It will take a few days to get approved, so please plan ahead.

For best results, contact MST at least 30 – 90 days prior to the semester in order to establish eligibility and set up your rides. Eligibility determination requires the passenger's medical provider to complete a form and the passenger to meet for an interview with the MST eligibility specialist.

Call: 1.888.MST.BUS1 (1.888.678.2871) for more information.

For an appointment to complete the paratransit eligibility medical form, one option is the [Campus Health Center](#): Phone: 831.582.3965, Health and Wellness Services (Bldg. 80).

Paratransit on campus operates the same hours as the Monterey-Salinas Transit, and may be available later during the Night Walk Service hours: 831.582.3573.

Questions about transportation on and off campus? Consult [CSUMB.edu/transportation](https://csumb.edu/transportation)

Contact CSUMB Assoc. Director of Campus Planning – Anya Spear, 831.582.5098, aspear@csumb.edu

Transportation is free with your valid CSUMB I.D. card on MST buses, On Call, and MST RIDES. This is as of 3/2012. Check csumb.edu/transportation for current info.

Transportation problems on campus? Students are encouraged to promptly report any unique parking and/or transportation problems to Parking Services and to their Student Disability Resources advisor. University staff are available to address unique concerns. Call 831.582.3672 or Email: student_disability_resources@csumb.edu
Visitors and employees with disabilities may also contact [Human Resources Director of Employee Relations, EEO & ADA office](#): 831.582.3504.

Transportation for events off campus: ASK event sponsors **at least two weeks in advance** if you want to attend CSUMB events off campus, need wheelchair accessible transit, *and* the event offers transportation or participants are to carpool.
Refer event coordinators to csumb.edu/transportation for options.

MST On-Call is wheelchair accessible and offers MST [On Call Marina](#) from bus stops on campus. Read details in the link at the bottom of the MST Schedule <http://www.mst.org/maps-schedules/route-list/>. To request MST On-Call Marina call the morning of the day that you want a ride: 866.663.3278.

Van Rental: CSUMB maintains a list of vendors who rent wheelchair accessible vans. Availability varies and usually requires that the driver be able to use a standard seat, gas and brake pedals. Ask [SDR](#). CSUMB employees and volunteers are urged to complete the Defensive Driving certificate process before driving vehicles on University business: <https://csumb.edu/finance/driving-university-business-dub>

Wheelchair accessible taxi or “on demand” service is available for Monterey County on a limited basis and may involve substantial wait times. Check with:

- Sal’s Cab: 831.422.7276;
- Salinas Yellow Cab: 831.424.1234;
- Serra Cab: 831.216.2010 and
- Central Coast Cab: 831.626.3333

Wheelchair accessible taxis are also available in Santa Cruz County.

Additionally, taxi vouchers for these companies are available for those who are part of the MST RIDES paratransit program or those who are 65 years of age and older. Please see their [Taxi Voucher](#) page for more details. (Taxi voucher service is not available in the city of Marina.) Wheelchair accessible taxis are also available in Santa Cruz County. For a list

of vendors consult yellow pages, check with <http://sccrtc.org/services/accessible-transportation/>, and/or <http://www.scaccessguide.com/transportation.htm>

Assistive Technology (AT) and Computer Labs

CSUMB maintains a variety of assistive software in labs throughout campus, the Tanimura and Antle Family Memorial [Library](#), and [Student Disability Resources](#). For assistive technology locations and tutorials consult the Center for Academic Technologies, <https://csumb.edu/cat>. Students who need training or specific AT for access to required course information or CSUMB activities need to contact [SDR](#).

Building Access Issues

Most buildings offer basic access and many have push-plate or automatic door openers at the main door. Elevators are available in the Library, North Quad housing suites, Science Academic Center, and Student Services building.

Please promptly report building difficulties to Facilities, Services and Operations preferably by completing a Work Order at <https://csumb.edu/fso> or call **831.582.3700**. Student completion of the online Work Order Request saves significant time. Notify [SDR](#) for additional assistance.

Add the Contact List at the end of this Mobility Access Guide to your cell phone and keep it handy. Include AFTER HOURS numbers for Facilities and Housing.

Heavy Doors: Report building and location to office where the difficult door is located and to SDR for submittal of a Lockshop Work Request to possibly adjust door tension. SDR may arrange programmatic access (e.g. someone to open the door before class). In some cases, CSUMB may replace Fire doors with a Fire door that has adjustable tension.

The following CSUMB buildings currently do not have wheelchair accessible restrooms and/or are not accessible. (For campus maps and “Find a building” website go to <https://csumb.edu/about/map-directions>.)

- Watershed Institute Building 42 (unrenovated and occupied)
- Building 70 (unrenovated and occupied)

- Central Plant Building 74-75 (unrenovated and occupied)
- Mountain Hall Building 84 University Services
(accessible restrooms only in Suite A Campus Devt. & Operations, Suite D Administration & Finance and Suite 84F Dance Studio).
- Ocean Hall, Building 86
(accessible restrooms only in Suite B Social and Behavioral Sciences & Global Studies, Suite D Collaborative Health and Human Services, Suite E for Panetta Institute)
- Archeology Lab, Building 110 (unrenovated and occupied)

Classroom Furniture Alternatives

Some classrooms may have furniture that may not work for some students. Contact SDR immediately after course registration or as soon as possible if you think you may need different furniture or other classroom changes.

Emergency Planning

Read and implement planning procedures recommended by University Police and SDR:

- **Consult Emergency Planning** info at <https://csumb.edu/police/emergency-management>
- **Use Disaster Preparedness flyer** in Publications link at <https://csumb.edu/sdr/disability-publications> .
- Learn the location of, and *how to use*, [Emergency evacuation chairs](#) in or near the stairwells of some multistory buildings such as: the Library, Science Academic Center, and Student Services. For student training in evac chair use, ask [SDR](#).
- **CSUMB procedure is to call 911** if anyone is very concerned about a person's behavior and/or wellness. Trained professionals will assess the situation and may require a student to be transported to the hospital by ambulance.
- Students who think they may need medical treatment during the semester are urged **to proactively arrange for a local provider** before their need is urgent.

Attendant Care

Students who need personal care attendants must plan ahead carefully to recruit, hire and manage their care. CSUMB does not provide attendants or personal care. Consult SDR's [Attendant Care Resources flyer](#) in the Publications page *and* meet by appointment with an SDR advisor. Attendants need campus permission to be issued a key to a student's room, and/or to attend class with a student. Contact [SDR](#), 831.582.3672.

Health and Wellness

Students are expected to be medically stable enough to perform all required student responsibilities, manage their health needs, and to uphold the [Student Conduct Code](#). The [Campus Health Center](#) (CHC) can answer questions about their services.

Consult the [Personal Growth and Counseling Center](#) for support groups and to clarify availability of clinical services. Students in treatment for chronic and/or severe medical conditions are expected to make proactive arrangements for a *local* medical provider.

Wheelchairs are not available at CSUMB for loan due to our rural location, budget, maintenance and liability. One exception is the off-road beach wheelchair (see Recreation below). Contact SDR for a list of local vendors who rent and/or repair wheelchairs.

[Housing](#)

Student Housing and Residential Life offers a variety of housing options with grab bars and other access modifications. Consult <https://csumb.edu/housing> and SDR's [Housing Petition Handout](#) . To ensure equal access and full consideration of needs, in some cases students may need to petition three to six months prior to move-in.

[Recreation](#)

As of August 25, 2014, the Otter Sports Center and the Aquatic Center will no longer be accessible to the general public. Public memberships and walk-in's will no longer be available.

Plan ahead to have FUN and to exercise in and around Monterey Bay! CSUMB offers a variety of recreational options through courses, Adventure Connections, and student organizations. [CSUMB's Aquatic Center](#) has an outdoor pool with a lift, and roll in showers with wall benches. If you need an assistant at the pool, lift and/or locker room, plan to arrange your own personal care attendant.

The Otter Sports Center has a gym, weights and some machines that are useable from a wheelchair. The [Otter Sports Center](#) is on a hill, with limited wheelchair accessible parking. Contact Parking Services, 831.582.3573 and Student Disability Resources if you have difficulties finding accessible parking. People with mobility limitations may need to park across the road from the Otter Sports Center, by [Ocean Hall](#) (Bldg. 86) and / or arrange rides via wheelchair accessible [Monterey-Salinas Transit](#) services ([RIDES](#), fixed-route).

Off road trails and the beach may be accessed through borrowing CSUMB's [DeBug beach wheelchair](#) with large tires. Contact [Student Disability Resources](#) or [Outdoor Recreation](#). Priority is for science field trips, courses and other required activities.

CSUMB also has an [adaptive handcycle](#) available for rent through the [Otter Cycle Center](#).

Off Campus Resources: refer to SDR website at <https://csumb.edu/sdr/resources>.

Sample: Close to CSUMB are various Fort Ord biking trails, [Fort Ord Dunes State Park](#), a bike trail to Monterey, etc. Wheelchair access varies. Updates might be available at SDR.

Accessibility Concerns and Complaints

CSU Monterey Bay welcomes constructive feedback about access to CSUMB programs, services and facilities. For full consideration of accessibility complaints, we recommend that students fill out [SDR's Access Complaint Form](#) and contact:

STUDENT DISABILITY RESOURCES (SDR)

Health and Wellness Services Building (Bldg. 80)

Mailing address: 100 Campus Center, Seaside, California 93955-8001
831.582.3672 phone, 831.582.4024 fax, 831.582.5307 TTY

Email: student_disability_resources@csumb.edu

URL: <https://csumb.edu/sdr/disability-related-complaints>

Wendy Smith

Discrimination, Harassment, and Retaliation Prevention Administrator

<https://csumb.edu/hr/non-discrimination>

Ph: 831.582.3510

Em: wensmith@csumb.edu

Visitors and employees contact:

Tamberly Petrovich

[Human Resources](#)

[Director of Employee Relations, EEO & ADA office](#)

100 Campus Center, University Personnel, Tide Hall,
831.582.3504 (phone)

Email: ltantillo@csumb.edu

Quick Reference List:

If you have a cell phone, it may be useful to add to your list of contacts:

CSUMB Assistive Technology Specialist, 831.582.3318

CSUMB Facilities, Services and Operations, 831.582.3700

CSUMB Facilities, AFTER HOURS: enter current phone numbers from
<https://csumb.edu/fso/contact>

CSUMB Student Disability Resources, 831.582.3672

CSUMB Student Housing & Residential Life, 831.582.3378

CSUMB Student Housing & Residential Life Resident Advisor on Duty
(nights and weekends number varies depending upon where you live;

Consult Student Housing and Residential Life, <https://csumb.edu/housing>.)

CSUMB [NightWalk Service](#), Parking Services, 831.582.3573

[CSUMB.edu/transportation](https://csumb.edu/transportation), 831.582.5098

[CSUMB University Police 24 hour non-emergency](#): 831.655.0268

URL to campus maps: <https://csumb.edu/about/map-directions>

More information is also available at

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