

CSU Monterey Bay Experience Study 2016 – Enrollment Management Report

Introduction

From March to May 2016, all undergraduate students at California State University, Monterey Bay (CSUMB) were invited to participate in a survey of their college experience. The survey contained 107 questions, which provided information about students' background, demographics, campus service use, and feedback about the CSUMB college experience. Participating students were eligible to be randomly selected in a raffle to receive gift-cards. In total, 3,548 students responded to at least part of the survey, 2,860 students responded to at least half of the questions, and 2,101 students responded to a majority of the questions. These numbers show response rates of 53.4%, 43.2%, and 31.7%, respectively.

Key Takeaways

- A majority of participating students are satisfied (47.79%) or very satisfied (25.31%) with the overall CSUMB experience
- Over 2/3 (71%) of respondents would definitely or probably choose CSUMB if they had to make their college choice again; 72.6% respondents would recommend CSUMB to prospective students; and 80.7% feel very confident that they will finish their undergraduate studies at CSUMB
- Nearly 3/4 (74%) of respondents said CSUMB's overall commitment to students was "Important" (30.78%) or "Very important" (43.63%) in their decision to attend, but fewer respondents than that (65.5%) are "Satisfied" (39.43%) or "Very Satisfied" (26.06%) with CSUMB's overall commitment to students since they have enrolled
- Generally, the expectations students had on the diversity of the student body, friendliness of people on campus, and sense of community or belonging on campus when they initially chose to attend CSUMB match their satisfaction with those factors since they have enrolled
- Satisfaction with campus support services is generally high, but improvements might include increasing the availability of channels for students to express complaints and making the course registration process easier
- Campus athletics were not an important factor in students' initial decisions to attend CSUMB, but 40% of respondents were satisfied or very satisfied with availability of intramural or recreational facilities compared to 20% that were dissatisfied or very dissatisfied
- While many respondents were neutral on campus health, counseling, and disability services, a larger portion of respondents expressed satisfaction than dissatisfaction with these services
- Forty six percent of respondents were satisfied with campus social life in general at CSUMB. Improvements might include increasing the variety of campus events (e.g., concerts, dances, and speakers) at CSUMB as 19% of respondents expressed dissatisfaction with these availability of these opportunities
- A majority of students living in residence halls on campus expressed satisfaction with the quality or condition of student housing at CSUMB. Of those expressing dissatisfaction, those residing at East Campus or Promontory residences made up 25% of respondents compared to 23% of respondents who were dissatisfied at Main Campus residences

Participant Profile

Characteristics and Representativeness of Participating Students

Characteristics of the survey participants broadly matched those of the CSUMB student body at large. Racial/ethnic groups and students by class level responded to the survey at rates proportionate with the racial/ethnic and class level characteristics of the overall CSUMB undergraduate student population. Females were somewhat over-represented in the survey population with nearly 70% of respondents identifying as female compared to the overall undergraduate population of CSUMB being 62% female.

Number of Participants by Admittance Type:

| Admission Basis: | Number of Records |
|-------------------------|-------------------|
| Lower Division Transfer | 23 |
| Transitory | 84 |
| Upper Division Transfer | 1,578 |
| First-Time Freshmen | 1,833 |

Full-time, Part-time Status:

| FT / PT Status: | % of Total Number of Records | Number of Records |
|-----------------|------------------------------|-------------------|
| Part-time | 7.6% | 270 |
| Full-time | 92.39% | 3,278 |

Participants by Gender:

| Gender: | Number of Records | Percent of Total |
|---------|-------------------|------------------|
| Female | 2,480 | 69.89% |
| Male | 1,068 | 30.1% |

Participants by Race/Ethnicity:

| Race/Ethnicity: | Number of Records | Percent of Total |
|------------------------|-------------------|------------------|
| Native American | 31 | 0.87% |
| Pacific Islander | 32 | 0.90% |
| Other/Decline to State | 192 | 5.41% |
| Asian American | 220 | 6.20% |
| African American | 232 | 6.54% |
| Two or More | 248 | 6.99% |
| White | 1,183 | 33.34% |
| Latino | 1,410 | 39.74% |

Participants by College

| College: | College Spelled Out | % of Total Number of Records | Number of Records |
|----------|-----------------------|------------------------------|-------------------|
| UGS | Undergraduate Studies | 3.61% | 128 |
| EDUC | Education | 6.09% | 216 |
| COB | Business | 12.91% | 458 |

| | | | |
|-------|---------------------------------------|--------|-------|
| HSHS | Health Sciences and Human Services | 16.94% | 601 |
| COS | Science | 27.73% | 984 |
| CAHSS | Arts, Humanities, and Social Sciences | 32.72% | 1,161 |

Participants by Major

| College: | Major: | Major Spelled Out | % of Total Number of Records | Number of Records |
|----------|---------|--|------------------------------|-------------------|
| CAHSS | PSY | Psychology | 13.50% | 479 |
| COB | BUS | Business | 12.37% | 439 |
| COS | BIO | Biology | 9.39% | 333 |
| HSHS | KIN | Kinesiology | 8.65% | 307 |
| HSHS | CHHS | Collaborative Health and Human Services | 7.67% | 272 |
| CAHSS | HCOM | Human Communication | 6.85% | 243 |
| EDUC | LS | Liberal Studies | 6.09% | 216 |
| COS | MS (BS) | Marine Science (BS) | 5.21% | 185 |
| CAHSS | SBS | Social and Behavioral Sciences | 4.62% | 164 |
| UGS | UNDC | Undeclared | 3.61% | 128 |
| COS | CSCI | Computer Science | 2.85% | 101 |
| CAHSS | CINE | Cinematic Arts and Technology | 2.34% | 83 |
| COS | ENSTU | Environmental Studies | 2.34% | 83 |
| COS | CSIT | Computer Science and Information Technology | 2.17% | 77 |
| COS | CD | Communication Design | 2.09% | 74 |
| COS | ESTP | Environmental Science, Technology and Policy | 2.03% | 72 |
| CAHSS | GS | Global Studies | 1.66% | 59 |
| COS | MATH | Mathematics | 1.66% | 59 |
| CAHSS | VPA | Visual and Public Art | 1.58% | 56 |
| CAHSS | SPAN | Spanish | 0.82% | 29 |

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|-------|------|------------------------------------|-------|----|
| CAHSS | JLC | Japanese Language and Culture | 0.62% | 22 |
| HSHS | NURS | Nursing | 0.62% | 22 |
| CAHSS | MUS | Music | 0.59% | 21 |
| COB | SHM | Sustainable Hospitality Management | 0.54% | 19 |
| CAHSS | WLC | World Languages and Cultures | 0.14% | 5 |

Participants by Class Level

| Class Level: | Number of Records | Percent of Total |
|--------------|-------------------|------------------|
| Senior | 1,412 | 39.80% |
| Junior | 992 | 27.96% |
| Sophomore | 502 | 14.15% |
| Freshman | 642 | 18.09% |

Highest Academic Degree or Credential Participants Plan to Attain:

| What is the highest academic degree or credential that you plan to attain? | % of Total Number of Records | Number of Records |
|--|------------------------------|-------------------|
| I do not plan to obtain a degree | 0.23% | 8 |
| Doctoral degree | 17.28% | 613 |
| First professional degree | 5.10% | 181 |
| Master's degree | 42.59% | 1,511 |
| Teaching Credential | 3.97% | 141 |
| Bachelor's degree | 30.83% | 1,094 |

Participants' Anticipated Profession/Occupations:

| Q1. Which best reflects your anticipated profession/occupation? | % of Total Number of Records | Number of Records |
|---|------------------------------|-------------------|
| Clergy (e.g., minister, priest, rabbi, etc) | 0.06% | 2 |
| Optometrist | 0.11% | 4 |
| Homemaker (full-time) | 0.11% | 4 |
| School principal/superintendent | 0.17% | 6 |
| Interior decorator/designer | 0.20% | 7 |
| Farmer/rancher | 0.23% | 8 |
| Architect/urban planner | 0.23% | 8 |
| Skilled trades | 0.28% | 10 |
| Pharmacist | 0.31% | 11 |
| Military service (career) | 0.34% | 12 |

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|--|--------|-----|
| Lab technician/hygienist | 0.39% | 14 |
| Dietician/home economist | 0.42% | 15 |
| Musician/performer/composer | 0.48% | 17 |
| Actor/entertainer | 0.51% | 18 |
| Foreign service worker/diplomat | 0.62% | 22 |
| Dentist/orthodontist | 0.62% | 22 |
| College administrator/staff | 0.65% | 23 |
| Engineer | 0.90% | 32 |
| Policymaker/government | 1.18% | 42 |
| Veterinarian | 1.30% | 46 |
| College professor | 1.38% | 49 |
| Lawyer/attorney/judge | 1.63% | 58 |
| Conservationist/forester | 1.63% | 58 |
| Law enforcement officer | 1.66% | 59 |
| Nurse | 2.06% | 73 |
| Writer/journalist | 2.09% | 74 |
| Artist | 2.54% | 90 |
| Accountant | 2.54% | 90 |
| School counselor | 2.87% | 102 |
| Clinical psychologist | 3.44% | 122 |
| Teacher/administrator (secondary) | 3.80% | 135 |
| Physician/medical doctor | 4.65% | 165 |
| Computer programmer/systems analyst | 4.85% | 172 |
| Teacher/administrator (elementary) | 5.86% | 208 |
| Therapist (physical, occupational, speech) | 6.12% | 217 |
| Undecided | 6.57% | 233 |
| Scientific researcher | 6.62% | 235 |
| Social/welfare/recreation worker | 6.93% | 246 |
| Business | 10.43% | 370 |
| Other/Not listed | 13.22% | 469 |

Overall Satisfaction with CSUMB

Satisfaction with overall CSUMB experience:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 12 | 0.4% |
| Very satisfied | 717 | 25.3% |
| Satisfied | 1,354 | 47.8% |

| | | |
|------------------------------------|-----|-------|
| Neither satisfied nor dissatisfied | 498 | 17.6% |
| Dissatisfied | 161 | 5.7% |
| Very dissatisfied | 91 | 3.2% |

Importance of CSUMB's overall commitment to students in decision to attend:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 98 | 2.8% |
| Very important | 1,548 | 43.6% |
| Important | 1,092 | 30.8% |
| Neutral | 569 | 16.0% |
| Somewhat important | 120 | 3.4% |
| Not important at all | 121 | 3.4% |

Satisfaction with CSUMB's overall commitment to students since enrolling

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 21 | 0.6% |
| Very satisfied | 858 | 26.1% |
| Satisfied | 1,298 | 39.4% |
| Neither satisfied nor dissatisfied | 632 | 19.2% |
| Dissatisfied | 323 | 9.8% |
| Very dissatisfied | 160 | 4.9% |

Would respondent choose to attend CSUMB if making college choice over again?

| Response | Number of Records | % of Total Number of Records |
|----------------|-------------------|------------------------------|
| Definitely yes | 881 | 33.6% |
| Probably yes | 991 | 37.8% |
| I don't know | 257 | 9.8% |
| Probably no | 327 | 12.5% |
| Definitely no | 163 | 6.2% |

How confident are respondents that they will complete their undergraduate studies at CSUMB?

| Response | Number of Records | % of Total Number of Records |
|----------------------|-------------------|------------------------------|
| Very confident | 2,128 | 80.7% |
| Somewhat confident | 424 | 16.1% |
| Not confident at all | 85 | 3.2% |

Would respondent recommend CSUMB to prospective students?

| Response | Number of Records | % of Total Number of Records |
|----------|-------------------|------------------------------|
|----------|-------------------|------------------------------|

| | | |
|----------|-------|-------|
| Yes | 1,904 | 72.7% |
| Not sure | 528 | 20.2% |
| No | 187 | 7.1% |

Campus Community

Importance of diversity of student body in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 120 | 3.4% |
| Very important | 899 | 25.3% |
| Important | 913 | 25.7% |
| Neutral | 931 | 26.2% |
| Somewhat important | 270 | 7.6% |
| Not important at all | 415 | 11.7% |

Satisfaction with diversity of student body since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 133 | 4.0% |
| Very satisfied | 839 | 25.5% |
| Satisfied | 1,291 | 39.2% |
| Neither satisfied nor dissatisfied | 813 | 24.7% |
| Dissatisfied | 134 | 4.1% |
| Very dissatisfied | 82 | 2.5% |

Importance of friendliness of people on campus in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 97 | 2.7% |
| Very important | 1,241 | 35.0% |
| Important | 1,190 | 33.5% |
| Neutral | 688 | 19.4% |
| Somewhat important | 159 | 4.5% |
| Not important at all | 173 | 4.9% |

Satisfaction with friendliness of people on campus since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 46 | 1.4% |
| Very satisfied | 957 | 29.1% |
| Satisfied | 1,492 | 45.3% |
| Neither satisfied nor dissatisfied | 586 | 17.8% |

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|-------------------|-----|------|
| Dissatisfied | 138 | 4.2% |
| Very dissatisfied | 73 | 2.2% |

Importance of sense of community or belonging on campus in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 149 | 4.2% |
| Very important | 1,010 | 28.5% |
| Important | 1,037 | 29.2% |
| Neutral | 827 | 23.3% |
| Somewhat important | 252 | 7.1% |
| Not important at all | 273 | 7.7% |

Satisfaction with sense of community or belonging on campus since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 135 | 4.1% |
| Very satisfied | 665 | 20.2% |
| Satisfied | 1,185 | 36.0% |
| Neither satisfied nor dissatisfied | 901 | 27.4% |
| Dissatisfied | 257 | 7.8% |
| Very dissatisfied | 149 | 4.5% |

Satisfaction with tolerance of different viewpoints at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 113 | 4.0% |
| Very satisfied | 793 | 28.0% |
| Satisfied | 1,197 | 42.3% |
| Neither satisfied nor dissatisfied | 483 | 17.0% |
| Dissatisfied | 164 | 5.8% |
| Very dissatisfied | 83 | 2.9% |

Satisfaction with support or helpfulness from fellow students at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 78 | 2.8% |
| Very satisfied | 727 | 25.7% |
| Satisfied | 1,356 | 47.9% |
| Neither satisfied nor dissatisfied | 546 | 19.3% |
| Dissatisfied | 90 | 3.2% |

| | | |
|-------------------|----|------|
| Very dissatisfied | 36 | 1.3% |
|-------------------|----|------|

Campus Support Services

Importance of financial aid offered in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 224 | 6.3% |
| Very important | 1,832 | 51.6% |
| Important | 668 | 18.8% |
| Neutral | 440 | 12.4% |
| Somewhat important | 153 | 4.3% |
| Not important at all | 231 | 6.5% |

Satisfaction with financial aid offered since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 332 | 10.1% |
| Very satisfied | 885 | 26.9% |
| Satisfied | 982 | 29.8% |
| Neither satisfied nor dissatisfied | 629 | 19.1% |
| Dissatisfied | 308 | 9.4% |
| Very dissatisfied | 156 | 4.7% |

Satisfaction with support or helpfulness from staff in the financial aid office at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 459 | 16.2% |
| Very satisfied | 574 | 20.3% |
| Satisfied | 937 | 33.1% |
| Neither satisfied nor dissatisfied | 504 | 17.8% |
| Dissatisfied | 238 | 8.4% |
| Very dissatisfied | 121 | 4.3% |

Satisfaction with course registration process at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 27 | 0.9% |
| Very satisfied | 522 | 17.3% |
| Satisfied | 1,152 | 38.1% |
| Neither satisfied nor dissatisfied | 608 | 20.1% |
| Dissatisfied | 441 | 14.6% |
| Very dissatisfied | 272 | 9.0% |

Satisfaction with support or helpfulness from staff in the Registrar's Office at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 571 | 20.2% |
| Very satisfied | 465 | 16.4% |
| Satisfied | 926 | 32.7% |
| Neither satisfied nor dissatisfied | 658 | 23.2% |
| Dissatisfied | 155 | 5.5% |
| Very dissatisfied | 58 | 2.0% |

Satisfaction with support or helpfulness from staff in the Campus Service Center (located in Building 47) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 343 | 12.1% |
| Very satisfied | 590 | 20.8% |
| Satisfied | 1,140 | 40.2% |
| Neither satisfied nor dissatisfied | 545 | 19.2% |
| Dissatisfied | 150 | 5.3% |
| Very dissatisfied | 65 | 2.3% |

Satisfaction with support or helpfulness from other staff members at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 186 | 6.6% |
| Very satisfied | 618 | 21.8% |
| Satisfied | 1,362 | 48.1% |
| Neither satisfied nor dissatisfied | 568 | 20.0% |
| Dissatisfied | 66 | 2.3% |
| Very dissatisfied | 33 | 1.2% |

Satisfaction with availability of channels for expressing student complaints at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 362 | 12.0% |
| Very satisfied | 283 | 9.4% |
| Satisfied | 659 | 21.8% |
| Neither satisfied nor dissatisfied | 1,083 | 35.8% |
| Dissatisfied | 410 | 13.6% |
| Very dissatisfied | 225 | 7.4% |

Athletics

Importance of athletic opportunities in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 591 | 16.7% |
| Very important | 274 | 7.7% |
| Important | 210 | 5.9% |
| Neutral | 672 | 18.9% |
| Somewhat important | 304 | 8.6% |
| Not important at all | 1,497 | 42.2% |

Satisfaction with athletic opportunities since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 1,289 | 39.2% |
| Very satisfied | 236 | 7.2% |
| Satisfied | 434 | 13.2% |
| Neither satisfied nor dissatisfied | 939 | 28.5% |
| Dissatisfied | 225 | 6.8% |
| Very dissatisfied | 169 | 5.1% |

Satisfaction with intramural or recreational facilities (gym, pool, fields, etc.) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 464 | 15.4% |
| Very satisfied | 393 | 13.0% |
| Satisfied | 820 | 27.1% |
| Neither satisfied nor dissatisfied | 751 | 24.9% |
| Dissatisfied | 391 | 12.9% |
| Very dissatisfied | 203 | 6.7% |

Satisfaction with variety of intramural activities offered at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 998 | 35.2% |
| Very satisfied | 377 | 13.3% |
| Satisfied | 652 | 23.0% |
| Neither satisfied nor dissatisfied | 595 | 21.0% |
| Dissatisfied | 149 | 5.3% |
| Very dissatisfied | 62 | 2.2% |

Campus Health, Counseling, and Disability Services

Satisfaction with Campus Health Services at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 376 | 12.4% |
| Very satisfied | 429 | 14.2% |
| Satisfied | 976 | 32.3% |
| Neither satisfied nor dissatisfied | 814 | 26.9% |
| Dissatisfied | 270 | 8.9% |
| Very dissatisfied | 157 | 5.2% |

Satisfaction with Personal Growth & Counseling Center (PGCC) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 715 | 23.7% |
| Very satisfied | 491 | 16.2% |
| Satisfied | 767 | 25.4% |
| Neither satisfied nor dissatisfied | 832 | 27.5% |
| Dissatisfied | 124 | 4.1% |
| Very dissatisfied | 93 | 3.1% |

Satisfaction with Student Disability Resources at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 1,520 | 53.7% |
| Very satisfied | 324 | 11.4% |
| Satisfied | 412 | 14.5% |
| Neither satisfied nor dissatisfied | 496 | 17.5% |
| Dissatisfied | 49 | 1.7% |
| Very dissatisfied | 32 | 1.1% |

Student Activities

Satisfaction with campus social life in general at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 178 | 5.9% |
| Very satisfied | 393 | 13.0% |
| Satisfied | 1,007 | 33.3% |
| Neither satisfied nor dissatisfied | 852 | 28.2% |
| Dissatisfied | 398 | 13.2% |
| Very dissatisfied | 194 | 6.4% |

Satisfaction with variety of student clubs/organizations at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 336 | 11.1% |
| Very satisfied | 453 | 15.0% |
| Satisfied | 1,029 | 34.1% |
| Neither satisfied nor dissatisfied | 884 | 29.3% |
| Dissatisfied | 227 | 7.5% |
| Very dissatisfied | 93 | 3.1% |

Satisfaction with leadership opportunities (e.g., in clubs, Associated Students, and other organizations) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 558 | 18.5% |
| Very satisfied | 496 | 16.4% |
| Satisfied | 924 | 30.6% |
| Neither satisfied nor dissatisfied | 861 | 28.5% |
| Dissatisfied | 129 | 4.3% |
| Very dissatisfied | 54 | 1.8% |

Satisfaction with variety of multicultural activities at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 634 | 22.4% |
| Very satisfied | 464 | 16.4% |
| Satisfied | 835 | 29.5% |
| Neither satisfied nor dissatisfied | 686 | 24.2% |
| Dissatisfied | 150 | 5.3% |
| Very dissatisfied | 64 | 2.3% |

Satisfaction with variety of recreational activities offered (e.g., biking, camping, hiking) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 577 | 20.4% |
| Very satisfied | 590 | 20.8% |
| Satisfied | 954 | 33.7% |
| Neither satisfied nor dissatisfied | 559 | 19.7% |
| Dissatisfied | 114 | 4.0% |
| Very dissatisfied | 39 | 1.4% |

Satisfaction with variety of campus events (e.g., concerts, dances, speakers) at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 401 | 14.2% |
| Very satisfied | 429 | 15.1% |
| Satisfied | 841 | 29.7% |
| Neither satisfied nor dissatisfied | 631 | 22.3% |
| Dissatisfied | 368 | 13.0% |
| Very dissatisfied | 163 | 5.8% |

Residence Life

Residence:

| Response | Number of Records | % of Total Number of Records |
|-----------------------------|-------------------|------------------------------|
| Off campus | 1,043 | 39.6% |
| East campus | 404 | 15.3% |
| At home with parents/family | 368 | 14.0% |
| Pinnacles Suites | 98 | 3.7% |
| Vineyard Suites | 90 | 3.4% |
| Promontory West | 70 | 2.7% |
| Yarrow Hall | 64 | 2.4% |
| Promontory Center | 63 | 2.4% |
| Tortuga Hall | 61 | 2.3% |
| Avocet Hall | 59 | 2.2% |
| Cypress Hall | 53 | 2.0% |
| Sanderling Hall | 53 | 2.0% |
| Strawberry Apartments | 51 | 1.9% |
| Promontory East | 45 | 1.7% |
| Asilomar Hall | 43 | 1.6% |
| Manzanita Hall | 41 | 1.6% |
| Willet Hall | 31 | 1.2% |

Importance of residence hall in initial decision to attend CSUMB:

| Response | Number of Records | % of Total Number of Records |
|----------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 582 | 16.4% |
| Very important | 647 | 18.2% |
| Important | 774 | 21.8% |
| Neutral | 764 | 21.5% |
| Somewhat important | 222 | 6.3% |
| Not important at all | 559 | 15.8% |

Satisfaction with residence hall since enrolling at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 899 | 27.3% |
| Very satisfied | 436 | 13.2% |
| Satisfied | 832 | 25.3% |
| Neither satisfied nor dissatisfied | 717 | 21.8% |
| Dissatisfied | 248 | 7.5% |
| Very dissatisfied | 160 | 4.9% |

Satisfaction with quality or condition of student housing at CSUMB:

| Response | Number of Records | % of Total Number of Records |
|------------------------------------|-------------------|------------------------------|
| Not applicable/No basis to judge | 815 | 27.0% |
| Very satisfied | 349 | 11.5% |
| Satisfied | 762 | 25.2% |
| Neither satisfied nor dissatisfied | 583 | 19.3% |
| Dissatisfied | 328 | 10.9% |
| Very dissatisfied | 185 | 6.1% |