



# My SmartCare Debit Card Mobile Wallet Capabilities

BCC's My SmartCare online portal and mobile app now allow you to add your BCC SmartCare Debit Card to your personal Mobile Wallet on your mobile device

## Steps to Complete your Mobile Wallet Setup:

1. Grab your mobile device and open up your Mobile Wallet

- Currently, the following apps are supported:

- Apple Pay
- Google Pay
- Samsung Pay



2. Click 'Add' or '+' to add a new debit or credit card into your Mobile Wallet and either scan your BCC SmartCare debit card or enter the card details manually.

3. After adding your debit card to your mobile wallet, an additional validation step is required. To accomplish this, you must have either an email or phone number on file in SmartCare. If you do not, you will receive an error message in your mobile wallet and will be unable to add the card.

- The available methods of validation are listed below:

- Email Method

- A one-time passcode is emailed to the you, which you must enter into the mobile wallet interface

- This email will be sent from [donotreply@mobilewalletverification.com](mailto:donotreply@mobilewalletverification.com).
- The text of the email reads "Your Mobile Pay verification code is XXXXXX."

- SMS Text Message

- A one-time passcode is sent via SMS text message to you, which you must enter into the mobile wallet interface

- The text message reads "Your Mobile Pay verification code is XXXXXX."

- Calling My SmartCare Customer Service

- An Alegeus-managed customer service phone number will display as an option for you to call to complete validation

4. Once validated, you should now be able to access and utilize your BCC SmartCare Debit Card through your Mobile Wallet

